"If something feels weird, it’s probably the wrong approach for you. Being yourself resonates with clients. It helps you develop real long-lasting connections."

By Tasha Norman

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How long have you been at the firm? Since October 2010 (2009 summer associate).
How long were you an associate at the firm? Eight years.
Were you an associate at another firm before joining your present firm? No.
What year did you make partner at your current firm? January 2019.

What’s the biggest surprise you experienced in becoming partner? I had always thought about partnership as a recognition of the firm’s belief in me. I hadn’t fully appreciated that this new title would have a similar meaning to our clients. Already in these first eight months, I’ve learned that being a Latham partner confers credibility differently than it did when I was an associate. Even with new clients with whom I have no prior relationship, clients trust me to lead their matters and provide Latham-quality service. Hearing and seeing “partner” after my name also continues to surprise me. I recently tried to tell some of our summer associates that I was “just in their shoes.” They politely reminded me that I was not. The time from my summer associate role in 2009 to being a partner today flew by.

What do you think was the deciding point for the firm in making you partner? I don’t think it was one moment or one project, but rather an eight-plus-year journey of integrating myself into the fabric of our firm, our office, and our practice. Starting as a young associate, I injected myself into the firm community—leading and initiating practice group trainings, serving on firm committees, mentoring junior associates, and raising my hand—a lot of raising my hand. By becoming a core member of the team, I was given great opportunities to stretch, to push myself, to gather up critical experiences and develop my practice. It doesn’t mean they had an easy decision, but when it came time for the firm to make progression decisions, I had put myself in a situation where I was deeply embedded in the practice and they understood how I would fit into the partnership.

Describe how you feel about your career now that you’ve made partner. Calmer. The promotion process naturally involves anxiety and an elevated pace, so to be on the other side is a relief. Inspired. Our partnership is made up of such incredible attorneys (and role models of mine), and to now be part of this group is really special and motivating.

What’s the key to successful business development in your opinion? Authenticity. If something feels weird, it’s probably the wrong approach for you. Being yourself resonates with clients. It helps you develop real long-lasting connections and gives
you the best opportunity to shine. Also, at a large firm like Latham, internal marketing is so important. Marketing yourself within the firm as a subject-matter expert, and someone who is willing to be a team player, jump in at the last minute, provide quality service to a new client, etc., will make you a deeply valuable and appreciated asset to your colleagues, leading to opportunities for business development and growth.

What’s been the biggest change, day-to-day, in your routine since becoming partner? As a young female partner, I have more opportunities to serve as a mentor and leader and to participate in business development teams, all of which I enjoy and care about deeply. But finding time to fulfill these demands (while balancing client work and life outside the firm) can be a challenge, and is something I’m continuing to develop a routine around.

Who had the greatest influence in your career that helped propel you to partner? This feels like a bit of a trick question because for me it wasn’t just having one champion or sponsor within the firm, but having a network of people who believed in me and supported me. These are people who found—and actively sought out—ways to promote my career and skill development. These conscious efforts by my mentors, supervisors, and department leaders were critical to developing the skills I needed to move forward through the promotion process, from throwing me out in the field as a junior associate, to finding first-chair, government-facing experiences, to asking clients to give me opportunities they knew I could handle. I simply would not have developed the skills and experiences I have today without very thoughtful efforts by a whole network of partners opening those doors for me.

It’s also a trick question because the right answer is clearly my husband Scott, who also is a lawyer at Latham, and was promoted to counsel in our data privacy and security group the same day I was promoted to partner. (The vote to promote us was actually the same day as our four-year wedding anniversary!) Especially during the last few years running up to the promotion process, Scott was such a rock for me and our family. He fully understood the highs and lows of my job. (Empathy comes easy when you have the exact same job, but it also helped to know we were “in it together,” since we were both going through the promotion process at the same time.) He took on more than his share of the parenting duties while I was on the road for investigations, business development, or firm matters. And, most importantly, he was a voice of confidence and calm through the promotion process. And while it didn’t propel me to partner, carpooling to work together is also kind of nice.

What’s the best piece of advice you could give an associate who wants to make partner? I have a little sign in my office that says “Work Hard and Be Nice.” That might actually be the trick, although there are nuances to both pieces of advice.

Work Hard: The firm and our clients expect us to provide the highest quality service and work product. But hard work doesn’t just mean a lot of hours or accomplishing the required tasks. It means working with focus and attention to detail, thinking creatively about solutions and strategy, and working efficiently by bringing to bear our experience and the Latham brain trust.

Be Nice: To me, the “be nice” part is about overall attitude. You have to have fun, you have to be an active participant in your firm and your practice group (be a “yes person”), and you have to build support around you—supervisors, supervisees, staff, clients, vendors, everybody. It’s a demanding job, but it’s infinitely better and more rewarding if you’re enjoying the work and the people around you.