

Today's Topics

The FCA's Policy Statement on its Enforcement Guide and greater transparency of enforcement investigations

Anna James

The PRA's updated Supervisory Statement on its approach to international firms, and expectations regarding UK firms' booking models

Rob Moulton

The latest output from the FCA on AI

Becky Critchley

The FCA's statement on next steps in its motor finance review

Becky Critchley

The House of Lords Financial Services Regulation Committee report on the regulators' secondary international competitiveness and growth objective

Rob Moulton

Recent regulatory action in relation to social media platforms and finfluencers

Jonathan Ritson-Candler





Naming and Shaming – how not to regulate

- FCA publishes Consultation Paper 27 February 2024
 - Proposed new approach to publicising enforcement investigations as part of FCA's plans to deliver "impactful deterrence"
 - Decision to publish on a case-by-case basis based on a "public interest test"
 - Significant criticism from industry and government
- FCA publishes revised proposals 28 November 2024
 - FCA made a number of important revisions to the proposal in order to address criticisms. These included increasing the notice period given to firms prior to any announcement, and including both: (i) the impact of an announcement on the firm; and (ii) market ramifications, as part of the public interest test
 - Industry and government remained unconvinced
- FCA announcement 12 March 2025
 - FCA would not be taking forward the main proposal to introduce a public interest test for announcing enforcement investigations, but would take forward other aspects of the proposals that received support
- FCA publishes PS25/5 3 June 2025
 - Final policy on announcing enforcement investigations, along with updated Enforcement Guide

Announcement of enforcement investigations

- FCA will retain the existing "exceptional circumstances" test
- FCA will pursue policy of increased transparency by:
 - Reactively confirming investigations that are officially announced by a firm, regulatory body, government or public body
 - Making public announcements in relation to potentially unlawful activities of unregulated firms, and regulated firms operating outside the regulatory perimeter
 - Publishing greater detail of issues under investigation on an anonymous basis
- Changes apply from 3 June 2025 onwards
- Timing and format of announcements (if any) will vary depending on the circumstances

Other changes to the Enforcement Guide

- Changes aimed at streamlining and updating content, for example by:
 - Moving certain information about its broader strategic approach to enforcement to the FCA's website
 - Deleting wording that repeats legislation
 - Deleting aspects that are duplicated in the Decision Procedure and Penalties Manual (DEPP)
 - Moving or reducing content that is more about supervision than enforcement
- Other important amendments include:
 - Whether to hold scoping meetings will be decided on a case-by-case basis
 - FCA has indicated that it may refuse the attendance of a particular legal advisor when interviewing a person, if the advisor's attendance may reasonably be assessed as potentially prejudicing the investigation
 - FCA has clarified the basis on which it will accept reports provided on a limited waiver basis
 - FCA has deleted content on use of private warnings



Overview

- PRA's Policy Statement provides:
 - Feedback on CP11/24
 - Updated Supervisory Statement
- Key focuses are on:
 - Criteria used to require a subsidiary rather than a branch
 - Clarification as to expectations on booking models
 - Amendments to PRA branch returns

PRA's branch risk appetite

- Existing thresholds updated for inflation
 - £130m (previously £100m) in FSCS covered instant access accounts
 - £650m (previously £500m) in total FSCS covered deposits
 - Less than 5,000 retail and small company customers with transactional accounts (unchanged)
- Post Silicon Valley Bank UK, new threshold for non-FSCS covered deposits
 - Less then £300m in retail and smaller company deposits regardless of FSCS coverage
- PRA retains flexibility where these limits are breached mainly by HNWI clients

PRA's booking expectation guidance

- Lots of feedback to PRA on different approaches by different international regulators
 - PRA says it will work cooperatively and often has MoUs
 - But cannot always align with or defer to other regulators
- PRA changes are often to make public the expectations developed during the joint PRA/ECB Desk Mapping Review exercise

PRA's booking expectations – continued

- Focus is on risks from trading activities, but expectation is that where banking book products exhibit similar characteristics, they will be treated similarly
 - Secured financing, leveraged financing, warehouse loans, derivatives
- PRA must be consulted over material booking changes
 - Examples include: degree of fragmentation to centralised risk management structure; illiquid risks; whether traders may be relocated outside UK; whether developments have been considered by the relevant SMF and Board
- Further guidance on what PRA sees as the drawbacks to the operation of split desks, saying it does "not expect them to be frequent" and there is a "high threshold to cross"
- Remote booking structures with all traders remote are "unlikely to be acceptable" to the PRA
- Comments above apply intra-firm (that is, between Head Office and a UK branch)

Liquidity reporting

- Firms will be permitted to align returns if Home State data is not available on 30
 June or 31 December (to prior Home State deadlines)
- Further minor changes to Branch Returns
 - PRA has agreed to extend implementation date to 1 March 2026



Al developments

- Supercharged Sandbox
 - For firms to build their early-stage proof of concept models with FCA support
 - FCA's AI Spotlight digital repository
- FCA and ICO collaboration
 - "Regulation as a bridge, not a barrier"
 - Industry feedback is not that regulation is standing in the way of innovation
 - Uncertainty remains around "what good looks like"
 - Liability and Responsibility for third-party AI tools
 - Increase awareness of the support and tools available, including:
 - From the FCA the Digital Sandbox, Supercharged Sandbox and Al Live Testing within the FCA's Innovation Hub
 - From the ICO the Innovation Advice Service, Regulatory Sandbox and Innovation Hub under its Innovation Services

Al developments (cont.)

- Research note "Money talks: Lessons from 2 LLM pilots on consumer guidance", which focussed on:
 - Simplifying financial concepts
 - Providing consumer guidance on the features of one type of cash savings product
- The three main lessons learned were:
 - LLMs demonstrate strong potential in simplifying complex information, enhancing readability and accessibility. However, validating their outputs requires a robust evaluation framework that combines human judgement with automated tools
 - The effectiveness of LLMs is context-dependent. Outcomes such as user comprehension and engagement are influenced by how the model is embedded within the customer journey, including content design and delivery
 - There is a clear appetite for AI-driven assistance. Many users responded positively to automated support, indicating a readiness to engage with intelligent systems in decision-making processes



Key considerations in implementing a possible motor finance consumer redress scheme

- 5 June 2025 FCA webpage inviting 'feedback' on a possible redress scheme
- Areas for comment:
 - Opt-in scheme vs opt-out scheme
 - Calculation of redress
- Next steps:
 - FCA confirmation on whether it will propose a redress scheme within 6 weeks of the Supreme Court decision
 - Timings for FCA consultation
 - FCA consultation
 - Any redress scheme expected to be implemented in 2026



Growing Pains: Clarity and Culture Change Required

- Lengthy Parliamentary report on the secondary international competitiveness and growth objective
- Recognised as having "proved a valuable stimulus" although "it has also brought into stark relief long-standing issues"
- Highly critical of FCA and PRA's performances
- Contains a number of calls to action

Our favourite quotes

- "We are sceptical that the FCA and PRA can clearly set out how their interventions can support growth in the wider economy"
- "The burden of compliance in the UK is perceived to be disproportionately high.
 Firms have told us that they are inundated by information requests"
- "The FCA does not do enough to distinguish between firms that cater to wholesale and retail markets"
- "The regulators do not have a clear understanding of the accumulative burden of regulation"

Detailed commentary

- FCA and PRA's senior leadership must drive cultural change throughout their organisations
- Criticisms are (for once) roughly equally targeted at FCA and PRA (rather than focusing on FCA's perceived under performance)
- Equally, a keen focus emerges on the "significant overlaps between the regulators" which are said to have "delayed the implementation of reforms and made it harder for firms to conduct business"
- Repeats past criticisms (largely thought to have been addressed) on authorisation times, including the "stop the clock" approach
- Perception that becoming authorised is too difficult "the FCA and the PRA should work together to develop a proposal for a 'concierge service' in the UK"

Detailed commentary (cont.)

- Inconsistences in the quality of supervision, and a substantial discrepancy between supervision of the largest institutions and the rest of the sector
- Criticism that there are too many regulatory thresholds that constitute cliff edges
- Extensive criticism of the Consumer Duty
 - Uncertainty and lack of clarity as to how to comply, and who it applies to
 - Lack of pace in the work at removing redundant or duplicative rules

Selected barriers identified in the report

- A deeply entrenched culture of risk aversion that undermines trust between regulators and industry
- A disproportionately high cost of compliance and complex regulatory landscape, with an overlap in regulatory remits and an excess volume and scope of activity
- Slow rate of authorisation of firms and funds
- A lack of proportionality in approach, both between: (i) wholesale and retail markets by FCA; and (ii) capital requirements by PRA
- Inadequate guidance from the Government as to how it sees financial services regulation supporting its growth strategy

Suggested next steps

- Government to commission an independent study to assess the accumulative cost of compliance
- Development of concierge service between FCA and PRA
- FCA to work at pace to remove redundant or duplicative rules following introduction of Consumer Duty
- Government to further development evidence base for how regulators can support growth in the wider economy



International regulators take aim at unlawful promotion of financial products via social media platforms

FCA

- Along with regulators in Australia, Canada, Hong Kong, Italy and the UAE took part in a "week of action" on 2
 June 2025 against unlawful finfluencers
- In the UK, this has resulted in:
 - 3 arrests and criminal proceedings against 3 further individuals
 - 4 finfluencers invited for interview with the FCA
 - 7 cease and desist letters
 - 50 warning alerts
 - 650 promotion take down requests and 50 website take down requests

ESMA

- Has written to EU HQ of 10 tech companies that host social media platforms
- Flagging risks of unlawful promotions and scams on their platforms
- Urging platforms to put measures in place to prevent such promotions by unauthorised firms
- Asking platforms to confirm receipt and attend a meeting with ESMA to discuss
- Commending one platform for already having a procedure in place, albeit asks that it is extended to all EU Member States

International regulators take aim at unlawful promotion of financial products via social media platforms (cont.)

IOSCO

- Cites harms suffered by retail investors resulting from both online paid-for advertisements and user-generated content that amounts to fraud, scams and the unlawful promotion of financial products
- Encourages:
 - Use of IOSCO tool to check for unauthorised firms, firms with known regulatory disciplinary history etc.
 - Development of internal processes for detecting scams
 - Platforms to understand legal requirements in their jurisdiction
 - Direct engagement with regulators

Taken together, a helpful reminder for firms that either use finfluencers or other content creators to promote their firm / services to ensure adequate diligence and ongoing oversight (including firms that use the financial promotions gateway to approve promotions made by unauthorised firms)

Recent Thought Leadership

- FCA Publishes Final Policy Position on Announcing Enforcement Investigations
- FCA's Final Proposals for PISCES: A New Era for Private Market Trading
- UK Government Sets Out Next Steps on BNPL Regulation
- UK Government Publishes Initial Proposals on CCA Reform



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