

Innovation Attorney - Product Owner

PeopleSoft Job Code / Title: 5882 / Innovation Attorney
Department / Subdepartment: Technology & Information Services / Legal Innovation
Organizational Relationship: Reports to the Manager of AI & Innovation – Legal Technology
FLSA Status: Exempt
UCM Level: 5
Last Updated: June, 24, 2026

General Summary:

The Innovation Attorney serves as a connection point and conduit between the firm's lawyers, clients, and the Technology & Information Services Department to ensure the firm's technology systems, tools and services are effectively meeting the needs of our practicing attorneys and our clients. As such, the primary responsibility of the role is to represent the needs of the firm's practicing lawyers – and by extension their clients – to subject matter experts in the Technology & Information Services Department and third-party product and service providers, and to oversee the selection, testing, benchmarking and deployment of new and existing technology resources and tools, whether built or bought, to successfully meet those needs.

Focusing their efforts at the practice group level, the Innovation Attorney works closely with the firm's lawyers and develops a solid understanding of the workflow of the different practice groups and how technology tools and systems are used in the practice. Further, the Innovation Attorney identifies efficiency and improvement opportunities and defines technical requirements to help support teams design or select, and implement solutions to help lawyers utilize technology to improve their practice. The Innovation Attorney also represents the goals of the Technology Department to practicing lawyers and others, helping non-technical personnel to understand technology constraints and what to expect after new hardware or software solutions are introduced.

Role Overview

The Innovation Attorney - Product Owner, reporting to the Manager of AI & Innovation – Legal Technology, is a key member of the firm's Innovation and Technology team and serves as the central product lead for assigned AI-enabled legal applications and related platform capabilities. Working across attorneys, practice groups, Innovation Attorneys, Technology & Information Services, AI governance, training, communications, and external vendors, this role translates legal workflows and business needs into a clear product vision, roadmap, release priorities, adoption strategy, and success metrics.

Essential Duties and Key Responsibilities

“Essential duties” are those that an individual must be able to perform with or without reasonable accommodation.

1. Acts as product owner for the firm's legal AI applications and related platform capabilities, with accountability for discovery, release management, launch, adoption, governance alignment, measurement, and ongoing optimization.
2. Defines and manages the product vision, roadmap, release priorities, adoption strategy, and success metrics, aligning delivery with firm strategy, attorney needs, AI governance requirements, and operational priorities.
3. Translates practice group, attorney, and legal operations needs into product requirements, user stories, feature requests, prompt and workflow design considerations, and prioritization decisions.

4. Leads pilots, proof-of-concept initiatives, feature testing, controlled releases, and practice group use case evaluations, including defining success criteria, gathering feedback, assessing outcomes, and supporting go/no-go decisions.
5. Serves as the primary product contact and decision-maker for assigned legal AI applications, coordinating scope, sequencing, tradeoffs, and priorities across attorneys, practice groups, Innovation, Technology & Information Services, AI governance, and external vendors.
6. Maintains active relationships with third-party AI application vendors, monitoring roadmap developments, product releases, known issues, feature changes, performance trends, and platform limitations to ensure solutions evolve in line with firm needs.
7. Partners with Technology & Information Services, AI governance, risk, security, privacy, and other internal teams to support responsible selection, testing, deployment, governance alignment, and post-launch optimization of legal AI applications.
8. Defines, tracks, and evaluates KPIs, adoption metrics, user feedback, training impact, quality of use cases, support patterns, and value realization, using insights to guide iteration, communications, adoption planning, and investment recommendations.
9. Collaborates as part of the Latham Innovation Team with internal communications, training stakeholders, and practice groups to deliver product-focused messaging, launch plans, demos, office hours, user guidance, and change management strategies that drive responsible, sustained usage and measurable value.
10. Provides regular updates, presentations, demos, training sessions, and practical guidance to attorneys, firm leadership, and relevant stakeholders on product performance, adoption trends, roadmap direction, release priorities, AI platform capabilities, appropriate use, and strategic technology deployments; completes special projects and promotes effective collaboration across teams.

Knowledge, Skills & Abilities

- Strong understanding of legal AI applications, generative AI platforms, legal technology categories, vendor ecosystems, and emerging AI-enabled legal workflows.
- Demonstrated product ownership and product management skills, including requirements development, user stories, scoping, prioritization, roadmap planning, release management, feedback triage, user testing, and UI/UX awareness.
- Strong strategic project management capabilities, including business case development, adoption planning, value realization, ROI analysis, and delivery across complex, multi-stakeholder initiatives.
- Ability to analyze legal workflows, identify process improvement opportunities, and apply design thinking methods to develop scalable, attorney-centered and client-centered solutions.
- Excellent communication, facilitation, and presentation skills, with the ability to lead discussions, workshops, demos, office hours, and training sessions for legal, technical, governance, and business audiences.
- Strong stakeholder management skills, including empathy, diplomacy, sound judgment, and the ability to translate effectively between attorneys, technical teams, governance stakeholders, business professionals, and external providers.
- Ability to define, interpret, and communicate KPIs, adoption metrics, usage trends, feedback themes, and value realization indicators to guide decisions and demonstrate impact.
- Proven ability to manage competing priorities, make informed tradeoffs, escalate appropriately, and deliver results in a fast-paced, evolving environment.
- Proficiency with enterprise productivity and collaboration tools, including Microsoft Word, PowerPoint, Excel, Visio, and related product, project, or workflow management tools.
- Sound judgment, discretion, curiosity, and adaptability in working with emerging technologies, sensitive information, complex organizational dynamics, and evolving governance expectations.

Position Specifications

Typical Experience

- Minimum of six (6) years' of experience in product ownership, product management, legal technology, legal innovation, legal operations, or technology-enabled legal service delivery required
- Experience as a practicing attorney who has transitioned into product management, legal technology, legal innovation, or technology-enabled legal service delivery preferred
- A combination of at least four (4) years of legal practice and two (2) or more years of relevant product experience are strongly preferred

Education

- Bachelor's degree or equivalent required, preferably in Law, Business, Information Systems, Product Management, Computer Science, or a related field
- JD preferred, but not required
- Experience in legal technology, product ownership, legal operations, or enterprise technology may be considered in lieu of JD

Working Conditions and Physical Demands

- Frequently move (e.g., walk) around the office
- Spend extensive time using a computer, including use of a PC keyboard and mouse or similar data input devices
- Travel may be required
- All Latham & Watkins positions are in a typical indoor office environment

The statements contained in this position description are not necessarily all-inclusive; additional duties may be assigned, and requirements may vary from time to time, and from location to location.